

Give your patients a great referral experience

The referral process is complex. **Docman RMS** keeps it simple.



Revolutionising your workflow within and across your organisation

Docman is an intuitive workflow management platform that will improve the way incoming tertiary and internal referrals are managed, tracked and audited within your organisation.

The product is accessed entirely through a web browser, providing complete secure access to clinical documents and structured data from anywhere at any time through any device. This is extremely convenient giving time pressured clinicians access to information when and where it is needed.

Docman digitises the flow of referrals around your organisation to reduce the costly time spent processing and communicating. Regardless of how the referral is received, Docman has the ability to collect directly from email, fax and scanning devices Underpinned by our one-click philosophy, Docman makes it simple.

Workflow images taken from a device

Full referral history and significant events timeline

Easy software updates with no overheads

Enhanced reporting suite and dashboards

Fully hosted and supported by Docman



Review, information stamp, redact, highlight, annotate, action and workflow transfer of care documents and messages



A browser based Docman 10 means no reliance on locally installed software and hardware and is accessible with mobile and tablet devices.



Live user presence to support discussions and collaborations around patients.



Track referrals at your fingertips and know exactly where they are in the process, when it's received and when the workflow was completed so there are no lost referral letters.

“ Docman RMS allows us to ensure patients are booked into the right clinics without paper letters or faxes. It also gives us a full audit trail of the referral process, so when patients ring the hospital we know where the referral is in the pathway. ”

Colin Sweeney, Director of IT, King's College Hospital

Supporting referral to treatment targets

A central inbox provides real-time access and within minutes of a referral being received a clinician or group can triage the referral, make comments and annotations before workflowing to a colleague. The entire process is audited by user, date and time.

Saving costly processing and communication time

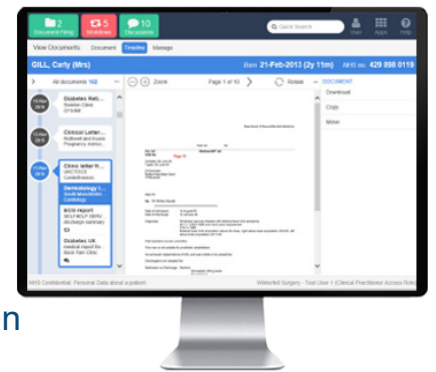
Referrals are electronically captured, filed, processed, viewed and analysed using a flexible and highly configurable workflow platform. An audit trail is produced allowing a document to be located at all times during its referral process.

Tailored to suit your demands

Docman Referral Workflow can be tailored to suit the demands of individual specialities and yet retain a one click philosophy that works for clinicians and administrators. Our intuitive software will improve the way referrals are audited, tracked and managed within your organisation in the best way possible for you.

Live status and audit

Always have visibility of where every referral is in the process by tracking all incoming documents, patient and non-patient related and giving you full auditability and governance.



Access Docman anywhere, anytime



“ Docman RMS provides the platform for a slicker, intuitive system to solve our problems and improve our process. The benefits of a streamlined system are compelling. ”

Mohammed Ajaz, ICT Project Manager, The Royal Wolverhampton NHS Trust

“ Everyone benefits from the use of this system, not only does it save time and money, but it also delivers direct clinical benefits. It is a significant step towards the ultimate aim of having a completely paperless system throughout the health economy. ”

Dr J D Reed, Chief Clinical Information Officer, Birmingham and Solihull Mental Health NHS Foundation Trust



Our passion is electronic document management. We provide one-click, easy to use electronic document management software to support busy NHS organisations.

Built on a one-click philosophy, our software is designed to be completely user-friendly so you can focus your time on patient care.



01977 66 44 96



www.docman.com



sales@docman.com