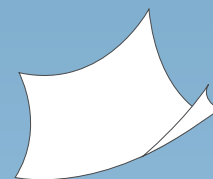# Simplify referral management within your CCG.

Supporting CCG Triage Centres with **Docman CCG RMS**.

Bringing ease to your referral management and reporting.

Docman Referral Management System (RMS) provides CCGs with a complete electronic document management and workflow solution for managing all referral documentation from external and internal sources.

The solution is used daily by over 200,000 professionals to save time and money when processing millions of letters.

CCG RMS enables organisations to process, workflow, track, report-on and manage all referral documentation electronically for complete CCG referral management, ensuring that any KPIs associated with process times can be monitored effectively.
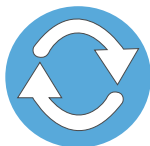
Quickly capture incoming referrals

Information for management reporting

Seamless electronic workflow

Manage your patients' referrals with Docman CCG RMS and have a full audit trail to be able to track letters and keep patients informed.

Streamline business processes by managing referrals in house, saving time on efficiencies and saving costs.

Ease of management reporting and quickly generate reports on workflow and referral processes.

Reduce costs through effective management of referrals within your CCG.

Intelligent document capture
Letters can be received through fax, email, Docman Hub, or a combination and are quickly filed automatically into Docman RMS.

Intuitive one-click workflow
The workflow process provides a fast and efficient way to move referrals in an audited way. Users can quickly triage a referral, comment and action as appropriate with an intuitive interface.

Ease of tracking referral letters
At any point an organisation can review a letter and view where the referral is. This provides huge time savings and a secure and safe process for complete CCG referral management.

Service Management
Docman RMS supports the understanding of practices' referral habits and creates a view of where patients are being sent.

24 hour
processing of referrals

You take care of the patients.
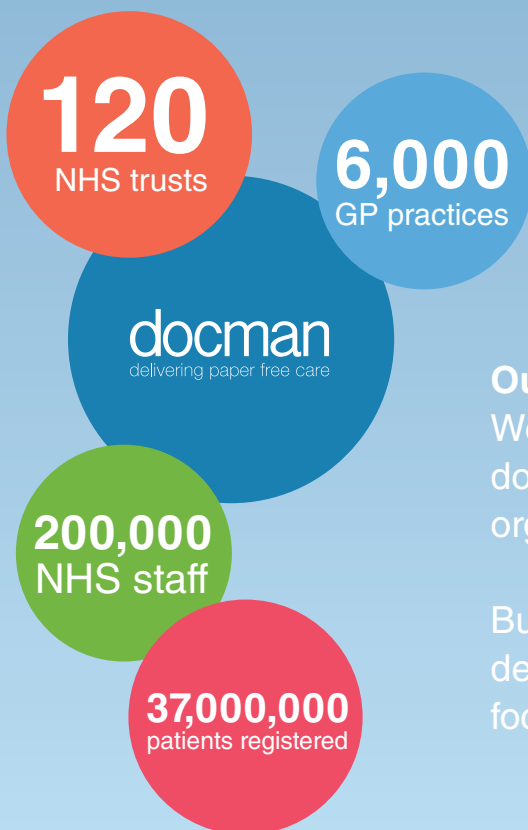We'll take care of the documents.

> "Docman RMS provides the platform for a slicker, intuitive system to solve our problems and improve our process. The benefits of a streamlined system are compelling; staff will have greater job satisfaction, Consultants will have quick access to their referral letters and be able to read and indicate the type of appointment or test that needs to be booked. In result, patients will get an appointment quickly with the right consultant in the right clinic."

Mohammed Ajaz, ICT Project Manager, The Royal Wolverhampton NHS Trust

> "Fast and effective communication with GPs is vital to the work of our services. Everyone benefits from the use of this system – not only does it save time and money, but it also delivers direct clinical benefits. It is a significant step towards the ultimate aim of having a completely paperless system which will be of benefit throughout the health economy."

Dr J D Reed, Chief Clinical Information Officer, Birmingham and Solihull Mental Health NHS Foundation Trust

120
NHS trusts

6,000
GP practices

docman
delivering paper free care

200,000
NHS staff

37,000,000
patients registered

Our passion is electronic document management. We provide one-click, easy to use electronic document management software to support busy NHS organisations.

Built on a one-click philosophy, our software is designed to be completely user-friendly so you can focus your time on patient care.

Arrange a demonstration

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