

**You take care of the patients.
We'll take care of the documents.**



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Docman provides a **platform** for my Trust and other Trusts in Greater Manchester to manage its **clinical correspondence**.

The platform without a doubt has **added value to the patients**, GPs and hospital staff.

It has also enabled us to deliver **cost savings** in saved postage and administration.

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Rachel Dunscombe, Chief Informatics Officer, Bolton NHS Foundation Trust



Our passion is electronic document management.

Docman is the leading supplier of advanced electronic document management, workflow and transfer software for Primary, Secondary and Social Healthcare organisations.

Our technology is responsible for maintaining detailed records and documents for over 40,000,000 patients and managing over 3,000,000 items of patient correspondence weekly. Docman removes the paper process for healthcare organisations who want to share information between providers and for organisations to internally process letters.

We pride ourselves on our one click philosophy and intuitive software to ensure healthcare professionals spend their time with patients and not patient letters.



Electronic
Document
Management



Referral
Management



Connecting
Healthcare



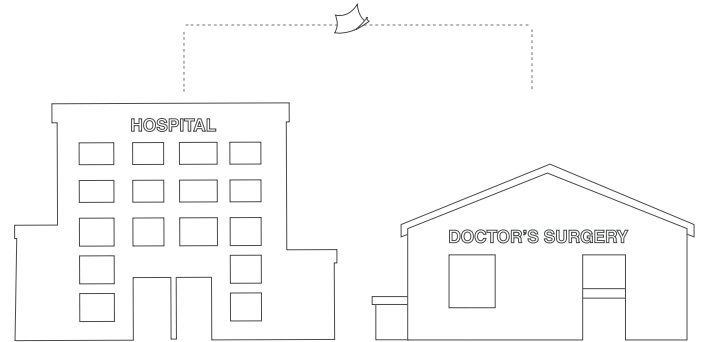
Sharing
Records

What would you do with 50p for every letter you send?

As a paper process, the traditional postal system is inefficient, costly and labour intensive.

University Hospitals Coventry and Warwickshire NHS Trust (UHCW) use Docman's electronic document transfer solution Docman Hub to send over 1 million letters to GP Practices.

In addition to time savings from no longer handling paper, the Trust saves around 50 pence for each letter sent electronically, a saving of around £20,000 per month.



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We estimate the paper process cost us around 50 pence for each letter and then there are the additional time costs involved in handling paper. 155 Practices are receiving these letters electronically and practices are set-up to receive them into Docman GP for filing and onward workflow every couple of hours. This electronic process enables us to know when each patient letter was sent and when it was received by the practice.

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Mark Walker, Clinical Results Reporting System Manager



Meet delivery targets

Meet the 24 hour discharge summary target by sending letters much faster.



Significant ROI

Greatly reduce printing, postage and staff costs through efficiencies.



Instant delivery

Send patient letters to GPs instantly for more efficient patient care.

A secure, cloud based document store.

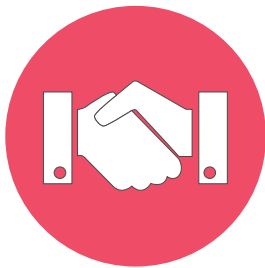
Docman Vault supports greater interoperability and sharing of documents between healthcare settings.

In line with the NHS 5 Year Forward View, Docman Vault supports record sharing by providing access to documents to deliver improved sharing and interoperability.

With a push for shared records, Docman Vault is an enabler to incorporate the latest documents to provide a complete view of that record.

Docman Vault provides you with the ability to share documents and information with patients, third parties and providers. The Docman Vault concept is based around an NHS patient centric document cloud store, hosted on a secure N3 environment with strict security and access control.

Consumed through an open API, Docman Vault provides a platform for sharing patient documents, Docman Hub letters and non-patient documents.



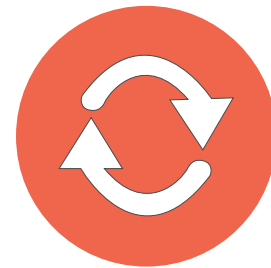
Share records

Access and share records across practices, federations and CCGs.



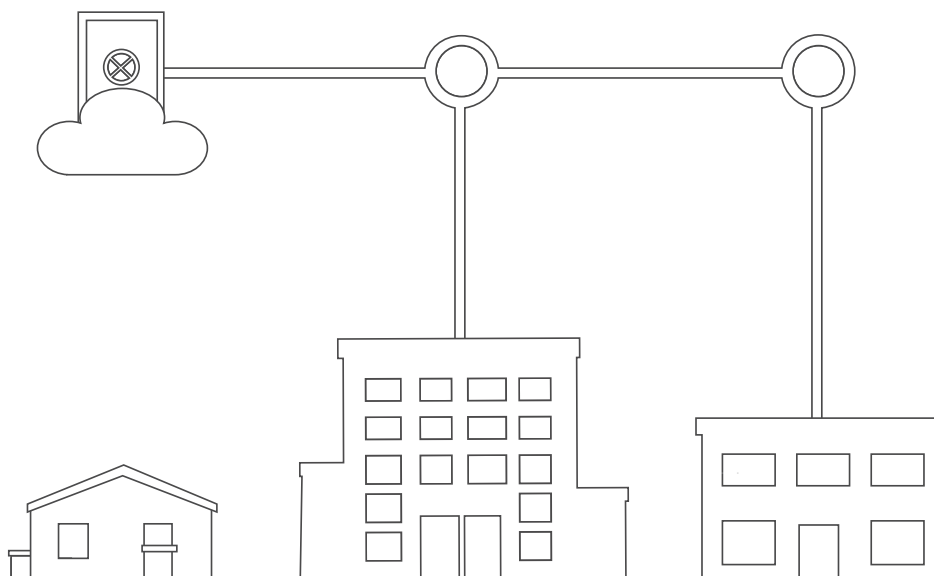
Secure storage

Safe and secure connections in line with published NHS standards.



Seamless process

Uploading documents is a background process with no disruptions.



The referral process is complex. Docman RMS keeps it simple.

Our intuitive software will improve the way referrals are managed, tracked and audited within your trust.

King's College Hospital NHS Foundation Trust has redesigned their outpatient referral process to improve quality and patient care by implementing a fully electronic system using Docman RMS.

Referrals are electronically captured, filed, processed, viewed and analysed using a flexible and highly configurable workflow platform, providing better reliability and consistency.

This intuitive software supports Trusts by reducing the time taken from the receipt of a referral to the appointment being booked, helping Trusts to meet treatment time targets and avoid costly fines.

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When a patient is first referred to us, Docman allows us to ensure patients are booked into the right clinics without paper letters or faxes. It also gives us a full audit trail of the referral process, so that when patients ring the hospital we know where the referral is in the pathway. Previously, that would have meant hunting through piles of letters on desks.

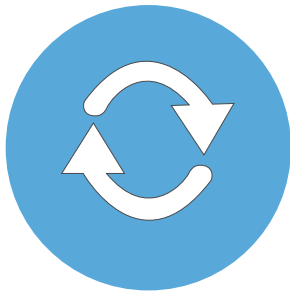
Colin Sweeney, Director of IT at King's College Hospital



One click user friendly software to save your practice time.

Docman GP is centrally funded by the HSCIC through the GPSoC framework.

6,000 practices and 200,000 healthcare professionals use Docman GP to make their document management simple. Typically saving practices over 7 hours a day, Docman GP enables you to quickly and intuitively capture, file, workflow, view and process patient letters efficiently.



iWorkflow

One click, intuitive document workflow.



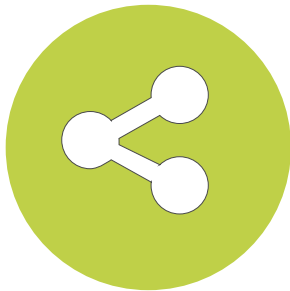
Intellisense

Fast and automated filing and clinical coding.



BackOffice

Supporting your practice with CQC.



Collaborator

A fully audited discussion platform.



EDT Connect

Receive patient letters electronically.



Cloud Back-up

Peace of mind with automated data back-up.



Since using Docman the practice has benefitted from becoming paper-light and the significant time savings associated. We have a lot of practices visit us to see what Docman can do. The system has revolutionised our practice and it has made a huge impact in making us efficient. In result we have recommended the system to other practices.



Roger Townson, IT Manager, Ash Trees Surgery

“ We love Docman at the surgery as it's so easy to use and makes our jobs easier allowing documents to be workflowed to the Doctors! ”
Sharon Tompkins, Albany House Surgery

“ The Trust utilised Docman very effectively and sent out over 60,000 electronic letters in the past 12 months which has helped deliver improved patient care and given efficiency savings to both the Trust and local GP's. ”
Robert Clacher, IT Applications, Western Sussex Hospitals NHS Foundation Trust

“ I love Docman because hospital correspondence is now transferred electronically without being delayed by mail services and scanning. ”
Nick Walls, GP, Bruntsfield Medical Practice

120
NHS trusts

6,000
GP practices

docman
delivering paper free care

200,000
NHS staff

37,000,000
patients registered

Our passion is electronic document management.

We provide one click, easy to use electronic document management software to support busy NHS organisations.

Built on a one click philosophy, our software is designed to be completely user-friendly so you can focus your time on patient care.

Arrange a demonstration



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