

## Give your patients a great referral experience with direct e-RS integration

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The referral process is complex.  
Docman RMS keeps it simple.



## Revolutionising the way you process incoming referrals

With direct e-RS integration, the entire referral process can be digitised. Regardless of how the referral is received, Docman can collect directly from email, fax and scanning devices. The integration means that referral and clinical information will be pulled into Docman to present the consultant with a clinical summary sheet and all supporting information digitally in one place.



Track referrals at your fingertips and know exactly where they are in the process



A tailored intuitive workflow management platform that enables organisations to process, workflow, track, report on and manage all incoming tertiary and internal referrals



Review, information stamp, redact, highlight, annotate and action transfer of care documents



Access anywhere, on any device through a browser, with no reliance on locally installed software and hardware



Collaborate and form discussions around patients with live user presence

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Docman RMS allows us to ensure patients are booked into the right clinics without paper letters or faxes. It also gives us a full audit trail of the referral process, so when patients ring the hospital we know where the referral is in the pathway.

Colin Sweeney, Director of IT, King's College Hospital

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### **Supporting referral to treatment targets**

A central inbox provides real-time access and within minutes of a referral being received, a clinician or group can triage the referral and make comments and annotations before workflowing to a colleague. The entire process is audited by user, date and time.

### **Saving costly processing and communication time**

The practise of printing out electronic referrals is wide-spread across hospitals in England which presents clinical risk and significant administrative costs. From 1st October 2018 NHS Trusts will only take first-appointment referrals from GPs electronically and many Trusts anticipate that this will actually add to the administrative burden of their existing paper-based triage processes. Docman now enables the Trust to quickly triage referrals by automating processes for its administration team and clinicians no longer have to log in directly to e-RS with the newly published e-RS APIs.

### **Tailored to suit your demands**

Docman Referral Workflow can be tailored to suit the demands of individual specialities whilst retaining our one click philosophy. Our intuitive software will improve the way that referrals are audited, tracked and managed in your organisation.

### **Live status and audit**

Always have visibility of where every referral is in the process by tracking all incoming documents, patient and non-patient related and giving you full auditability and governance.

In a recent return on investment analysis of Docman RMS, a customer saved  
£1.66 in time costs for each referral

Access Docman  
anywhere, anytime

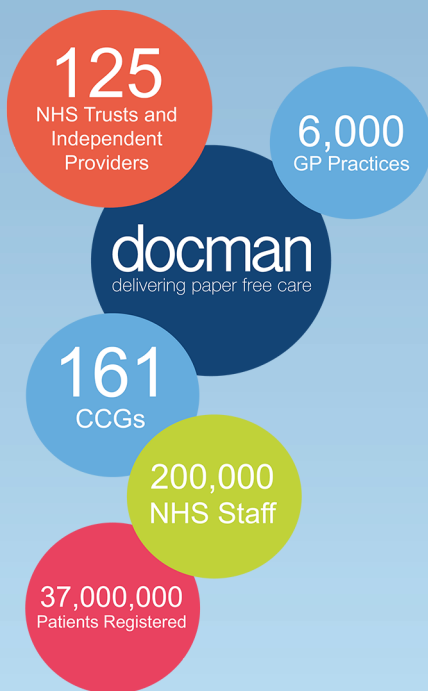


“ Docman RMS provides the platform for a slicker, intuitive system to solve our problems and improve our process. The benefits of a streamlined system are compelling. ”

Mohammed Ajaz, ICT Project Manager, The Royal Wolverhampton NHS Trust

“ Everyone benefits from the use of this system, not only does it save time and money, but it also delivers direct clinical benefits. It is a significant step towards the ultimate aim of having a completely paperless system throughout the health economy. ”

Dr J D Reed, Chief Clinical Information Officer, Birmingham and Solihull Mental Health NHS Foundation Trust



Our passion is electronic document management. We provide one-click, easy to use electronic document management software to support busy NHS organisations.

Built on a one-click philosophy, our software is designed to be completely user-friendly so you can focus your time on patient care.



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